

PANERAI

CERTIFICATI/CERTIFICATES

PANERAI

LA GARANZIA INTERNAZIONALE

La presente Garanzia Internazionale è valida per tutti gli orologi Panerai LAB-ID™ venduti o consegnati per la riparazione, ad eccezione di quelli venduti o presentati per la riparazione negli Stati Uniti o in Canada (per questi Paesi si faccia riferimento alla Garanzia Limitata) e in Australia (per questo Paese si faccia riferimento al paragrafo dedicato).

Tutti gli interventi necessari al funzionamento dell'orologio Panerai LAB-ID™ saranno effettuati gratuitamente per 50 anni dall'acquisto, fatte salve le eccezioni seguenti. Si raccomanda comunque di far controllare il Suo orologio ogni 3-5 anni per garantirne l'impermeabilità; tale servizio sarà offerto gratuitamente per tutto il periodo di garanzia.

Soltanto i Distributori Autorizzati Panerai, le Boutique Panerai e i Centri Assistenza Post-Vendita Autorizzati Panerai possono assicurare servizi di garanzia conformemente alle istruzioni di Officine Panerai. Qualsiasi servizio, riparazione o altri interventi sull'orologio non effettuati da un Distributore Autorizzato Panerai, da una Boutique Panerai o da un Centro Assistenza Post-Vendita Autorizzato Panerai renderà nulla la Garanzia Internazionale.

Sono tassativamente esclusi dalla Garanzia Internazionale, in particolare:

- la perdita d'impermeabilità o l'ossidazione oltre i 5 anni dalla data d'acquisto o dalla data dell'ultimo servizio di manutenzione tecnica;
- i difetti che siano conseguenza di urti accidentali, di utilizzo improprio, negligente o abusivo (in particolare urti, schiacciamenti, ossidazione, ecc.), di alterazioni dovute a esposizioni a forti campi magnetici e a temperature elevate, di riparazioni o manipolazioni non autorizzate;
- tutti i cambiamenti estetici legati alle conseguenze dell'usura e del normale invecchiamento dell'orologio e dei cinturini correlati (graffi, alterazione del colore, ecc.);
- gli orologi i cui marchi di identificazione siano stati espressamente cancellati o alterati;
- gli orologi provenienti da furto e smarrimento.

La presente Garanzia è valida solo se l'orologio è stato acquistato presso un Distributore Autorizzato Panerai o una Boutique Panerai. Inoltre, la presentazione ad una Boutique Panerai, ad un Distributore Autorizzato Panerai o ad un Centro Assistenza Post-Vendita Autorizzato Panerai del Certificato di Garanzia Internazionale, debitamente compilato, data-

to e timbrato da un Distributore Autorizzato Panerai o da una Boutique Panerai, è indispensabile per beneficiare delle prestazioni di garanzia. Il certificato dovrà essere accuratamente conservato.

I diritti a tutela del consumatore riconosciuti dalla normativa nazionale che disciplina la vendita di beni di consumo non sono in alcun modo pregiudicati dalla presente garanzia.

GARANZIA INTERNAZIONALE DI RIPARAZIONE

Ogni intervento eseguito su un orologio Panerai LAB-ID™ dalla Manifattura Panerai o da un Centro Assistenza Post-Vendita Autorizzato Panerai è garantito per 50 anni dalla data di riparazione indicata sulla fattura di riparazione o sul libretto di garanzia.

La Garanzia Internazionale di Riparazione Panerai non copre, in particolare:

- la perdita d'impermeabilità o l'ossidazione oltre i 5 anni dalla data d'acquisto o dalla data dell'ultimo servizio di manutenzione tecnica;
- i difetti che siano conseguenza di urti accidentali, di utilizzo improprio, negligente o abusivo (in particolare urti, schiacciamenti, ossidazione, ecc.), di alterazioni dovute a esposizioni a forti campi magnetici e a temperature elevate, di riparazioni o manipolazioni non autorizzate;
- tutti i cambiamenti estetici legati alle conseguenze dell'usura e del normale invecchiamento dell'orologio e dei cinturini correlati (graffi, alterazione del colore, ecc.);
- gli orologi i cui marchi di identificazione siano stati espressamente cancellati o alterati;
- gli orologi provenienti da furto e smarrimento.

La presentazione ad una Boutique Panerai, ad un Distributore Autorizzato Panerai o ad un Centro Assistenza Post-Vendita Autorizzato Panerai del documento di riparazione, debitamente compilato, datato e timbrato da un Distributore Autorizzato Panerai, da una Boutique Panerai o da un Centro Assistenza Post-Vendita Autorizzato Panerai è indispensabile per beneficiare delle prestazioni di cui sopra.

I diritti a tutela del consumatore riconosciuti dalla normativa nazionale non sono in alcun modo pregiudicati dalla presente garanzia internazionale.

INTERNATIONAL GUARANTEE

The following terms of the Panerai International Guarantee apply to Panerai LAB-ID™ watches sold or presented for guarantee service except those sold and presented for guarantee service in the United States of America and Canada (for these countries, please refer to the Panerai Limited Warranty) and in Australia (for this country, please refer to the dedicated paragraph).

Any necessary intervention for the functioning of your Panerai LAB-ID™ watch shall be performed free of charge for 50 years from the date of purchase, subject to the exclusions mentioned hereunder. We also recommend that you have your watch checked every 3 to 5 years to ensure its water resistance; this service will be provided free of charge for the entire warranty period.

Only Authorized Panerai Distributors, Panerai Boutiques and Authorized Panerai After-Sales Service Centers are authorized to provide guarantee services, in accordance with Officine Panerai's instructions. Any service, repair or other intervention on the watch not made by an Authorized Panerai Distributor, a Panerai Boutique, or an Authorized Panerai After-Sales Service Center will void the Panerai International Guarantee.

There are strict exclusions from the International Guarantee, in particular:

- loss of water-resistance or oxidation after 5 years from the date of purchase or from the last technical maintenance service;
- damage resulting from accidental impacts, inappropriate, negligent or abusive use (in particular shocks, crushing, etc.), alterations caused by exposure to strong magnetic fields and high temperatures, as well as unauthorized repairs or manipulations;
- any aesthetic change related to the consequences of the normal wear and ageing of the watch and of its straps (scratches, colour alteration, etc.);
- watches where identification marks have been deliberately removed or altered;
- watches that have been stolen or lost.

The present Guarantee is effective only if the watch was purchased from an Authorized Panerai Distributor or a Panerai Boutique. Moreover, in order to benefit from the Panerai International Guarantee, you will be required to present to an Authorized Panerai Distributor, a Panerai Boutique or an Authorized Panerai After-Sales Service Center the original International

Guarantee Certificate, duly completed, dated, stamped and signed by an Authorized Panerai Distributor or a Panerai Boutique. The certificate should be kept in a safe place.

In your capacity as consumer, you may have legal rights under applicable national legislation governing the sale of consumer goods; those legal rights are not affected by this guarantee.

INTERNATIONAL REPAIR GUARANTEE

Each intervention carried out by the Panerai Manufacture or by an Authorized Panerai After-Sales Service Center on Panerai LAB-ID™ watches is guaranteed for 50 years from the date of repair stated on the intervention invoice or in the guarantee booklet.

There are strict exclusions from the Panerai International Repair Guarantee, in particular:

- loss of water-resistance or oxidation after 5 years from the date of purchase or from the last technical maintenance service;
- damage resulting from accidental impacts, inappropriate, negligent or abusive use (in particular shocks, crushing, etc.), alterations caused by exposure to strong magnetic fields and high temperatures, as well as unauthorized repairs or manipulations;
- any aesthetic change related to the consequences of the normal wear and ageing of the watch and of its straps (scratches, colour alteration, etc.);
- watches where identification marks have been deliberately removed or altered;
- watches that have been stolen or lost.

In order to benefit from the Panerai International Repair Guarantee, you will be required to present to an Authorized Panerai Distributor, a Panerai Boutique or an Authorized Panerai After-Sales Service Center, the original repair document, duly completed, dated, stamped and signed by an Authorized Panerai Distributor, a Panerai Boutique or an Authorized Panerai After-Sales Service Center.

In your capacity as consumer, you may have legal rights under applicable national legislation governing the sale of consumer goods; those legal rights are not affected by this guarantee.

RAPPEL DES GARANTIES LÉGALES POUR LA FRANCE

Indépendamment de la Garantie Internationale Officine Panerai qui vous est offerte avec votre création Officine Panerai dont le texte se trouve dans le présent livret, Officine Panerai assure le service des garanties légales de conformité et de celle relative aux défauts de la chose vendue dont vous pourriez bénéficier au titre du code de la consommation (articles L 211-4 à L211-13), respectivement du code civil français (articles 1641 à 1648 et 2232).

Nous vous rappelons à cet égard la teneur des dispositions légales suivantes :

Article L 211-4 du code de la consommation :

« Le vendeur est tenu de livrer un bien conforme au contrat et répond des défauts de conformité existant lors de la délivrance.

Il répond également des défauts de conformité résultant de l'emballage, des instructions de montage ou de l'installation lorsque celle-ci a été mise à sa charge par le contrat ou a été réalisée sous sa responsabilité ».

Article L 211-5 du code de la consommation :

« Pour être conforme au contrat, le bien doit :

1° Etre propre à l'usage habituellement attendu d'un bien semblable et, le cas échéant :

- correspondre à la description donnée par le vendeur et posséder les qualités que celui-ci a présentées à l'acheteur sous forme d'échantillon ou de modèle ;

- présenter les qualités qu'un acheteur peut légitimement attendre eu égard aux déclarations publiques faites par le vendeur, par le producteur ou par son représentant, notamment dans la publicité ou l'étiquetage ;

2° Ou présenter les caractéristiques définies d'un commun accord par les parties ou être propre à tout usage spécial recherché par l'acheteur, porté à la connaissance du vendeur et que ce dernier a accepté ».

Article L 211-12 du code de la consommation :

« L'action résultant du défaut de conformité se prescrit par deux ans à compter de la délivrance du bien ».

Article L 211-16 du code de la consommation :

« Lorsque l'acheteur demande au vendeur, pendant le cours de la garantie commerciale qui lui a été consentie lors de l'acquisition ou de la réparation d'un bien meuble, une remise en état couverte par la garantie, toute période d'immobilisation d'au moins sept jours vient s'ajouter à la durée de la garantie qui restait à courir. Cette période court à compter de la demande d'intervention de l'acheteur ou de la mise à disposition pour réparation du bien en cause, si cette mise à disposition est postérieure à la demande d'intervention ».

Article 1641 du code civil :

« Le vendeur est tenu de la garantie à raison des défauts cachés de la chose vendue qui la rendent impropre à l'usage auquel on la destine, ou qui diminuent tellement cet usage que l'acheteur ne l'aurait pas acquise, ou n'en aurait donné qu'un moindre prix, s'il les avait connus ».

Article 1648 du code civil :

« L'action résultant des vices rédhibitoires doit être intentée par l'acquéreur dans un délai de deux ans à compter de la découverte du vice ».

GARANTIA INTERNACIONAL

Os seguintes termos da Garantia Internacional Panerai se aplicam aos relógios Panerai LAB-ID™ vendidos ou apresentados para serviço de garantia, exceto aqueles vendidos ou apresentados para serviço de garantia nos Estados Unidos da América e no Canadá (para estes países, consulte a Garantia Limitada Panerai) e na Austrália (consulte o parágrafo específico para este país).

Qualquer intervenção necessária ao bom funcionamento do seu relógio Panerai LAB-ID™ deve ser realizada sem encargos por um período de 50 anos a partir da data de compra, ressalvadas as exceções a seguir estabelecidas. Também recomendamos que você submeta seu relógio a uma verificação a cada 3 ou 5 anos para garantir a sua resistência à água. Este serviço será fornecido sem encargos durante todo o período de garantia.

Somente Distribuidores Autorizados Panerai, Boutiques Panerai e Centros Autorizados de Assistência Técnica Pós-Venda Panerai estão autorizados a prestar serviços de garantia, de acordo com as instruções da Officine Panerai. Serviços, reparos ou outras intervenções no relógio não realizados por um Distribuidor Autorizado Panerai, uma Boutique Panerai ou um Centro Autorizado de Assistência Técnica Pós-Venda Panerai anularão a Garantia Internacional Panerai.

Existem exceções estritas da Garantia Internacional, em especial:

- perda de resistência à água ou oxidação após 5 anos a partir da data de compra ou do último serviço de manutenção técnica;
- danos resultantes de impactos accidentais, uso inadequado, negligente ou abusivo (em especial choques, esmagamento, etc.), alterações causadas pela exposição a fortes campos magnéticos e temperaturas elevadas, bem como reparos ou manipulações não autorizados;
- qualquer alteração estética relacionada às consequências do desgaste normal e do envelhecimento do relógio e de suas pulseiras (arranhões, alteração na cor, etc.);
- relógios cujas marcas de identificação foram intencionalmente removidas ou alteradas;
- relógios roubados ou perdidos.

Esta Garantia só é válida para relógios comprados de um Distribuidor Autorizado Panerai ou uma Boutique Panerai. Além disso, para aproveitar a Garantia Internacional Panerai, você

deve apresentar a um Distribuidor Autorizado Panerai, uma Boutique Panerai ou um Centro Autorizado de Assistência Técnica Pós-Venda Panerai, o Certificado de Garantia Internacional original devidamente preenchido, datado, carimbado e assinado por um Distribuidor Autorizado Panerai ou uma Boutique Panerai. O certificado deve ser mantido em local seguro.

Na qualidade de consumidor, você pode ter direitos amparados na legislação nacional que rege a venda de bens de consumo. Esses direitos não são afetados por esta garantia.

GARANTIA INTERNACIONAL DE REPARO

As intervenções realizadas pela Panerai Manufacture ou por um Centro Autorizado de Assistência Técnica Pós-Venda Panerai em relógios Panerai LAB-ID™ têm garantia de 50 anos a partir da data de reparo indicada na fatura de intervenção ou no livreto de garantia.

Existem exceções estritas da Garantia Internacional de Reparo Panerai, em especial:

- perda de resistência à água ou oxidação após 5 anos a partir da data de compra ou do último serviço de manutenção técnica;
- danos resultantes de impactos accidentais, uso inadequado, negligente ou abusivo (em especial choques, esmagamento, etc.), alterações causadas pela exposição a fortes campos magnéticos e temperaturas elevadas, bem como reparos ou manipulações não autorizados;
- qualquer alteração estética relacionada às consequências do desgaste normal e do envelhecimento do relógio e de suas pulseiras (arranhões, alteração na cor, etc.);
- relógios cujas marcas de identificação foram intencionalmente removidas ou alteradas;
- relógios roubados ou perdidos.

Para se beneficiar da Garantia Internacional de Reparo Panerai, você deve apresentar a um Distribuidor Autorizado Panerai, uma Boutique Panerai ou um Centro Autorizado de Assistência Técnica Pós-Venda Panerai o documento original de reparo devidamente preenchido, datado, carimbado e assinado por um Distribuidor Autorizado Panerai, uma Boutique Panerai ou um Centro Autorizado de Assistência Técnica Pós-Venda Panerai.

Na qualidade de consumidor, você pode ter direitos amparados na legislação nacional que rege a venda de bens de consumo. Esses direitos não são afetados por esta garantia.

МЕЖДУНАРОДНЫЕ ГАРАНТИЙНЫЕ ОБЯЗАТЕЛЬСТВА

Данные международные гарантийные обязательства компании Panerai распространяются на часы Panerai LAB-ID™, проданные или представленные на гарантийное обслуживание в любой стране мира, кроме США и Канады (для этих стран см. раздел "Ограниченные гарантийные обязательства Panerai"), а также Австралии (для этой страны см. соответствующий раздел).

Все работы по обеспечению функционирования Ваших часов Panerai LAB-ID™ выполняются бесплатно в течение 50 лет с даты покупки за исключением упомянутых ниже случаев. Кроме того, мы рекомендуем каждые 3–5 лет проверять часы на водонепроницаемость; эта услуга оказывается бесплатно в течение всего гарантийного срока.

Только авторизованные дистрибуторы, бутики и авторизованные сервисные центры послепродажного обслуживания компании Panerai имеют право выполнять гарантийное обслуживание часов Panerai в соответствии с инструкциями Officine Panerai. Сервисное обслуживание, ремонт и любые другие виды технического вмешательства, произведенные не дистрибутором Panerai, бутиком или не авторизованным сервисным центром послепродажного обслуживания Panerai, влечет за собой аннулирование гарантийных обязательств Panerai.

Международные гарантийные обязательства Panerai не распространяются на случаи:

- утрата часами водонепроницаемости или их окисление по истечении 5 лет со дня продажи или с даты последнего технического обслуживания;
- повреждения, вызванные несчастным случаем, небрежным, халатным или неправильным обращением (удары, раздавливание и т.д.), воздействием сильных магнитных полей и высоких температур, манипуляциями или ремонтом, которые были произведены без ведома производителя;
- изменения внешнего вида, обусловленные естественным износом часов и их ремешка (царапины, изменение цвета и т.д.);
- часы со стертым или измененным серийным номером;
- часы, которые были украдены или утеряны.

Настоящая гарантия является действительной только в том случае, если Ваши часы были приобретены у авторизованного дистрибутора или в бутике Panerai. Более того, чтобы воспользоваться Международной гарантией Panerai, Вы должны предъявить авторизованному дистрибутору Panerai, бутику или авторизованному сервисному центру послепродажного обслуживания оригинальное гарантийное свидетельство, надлежащим образом заполненное, проштампованное и подписанное авторизованным дистрибутором или бутиком или авторизованным сервисным центром послепродажного обслуживания Panerai.

авторизованным дистрибутором или бутиком Panerai. Сертификат должен храниться в надежном месте.

Настоящее гарантийное обязательство дает Вам определенные права; кроме них, Вы также можете воспользоваться правами, предусмотренными местным законодательством о защите прав потребителя. Положения этого законодательства являются приоритетными по отношению к данной гарантии.

МЕЖДУНАРОДНЫЕ ГАРАНТИЙНЫЕ ОБЯЗАТЕЛЬСТВА НА ВЫПОЛНЕННЫЙ РЕМОНТ

На любую работу по ремонту часов, выполненную компанией Panerai или авторизованным Panerai сервисным центром послепродажного обслуживания, распространяются гарантийные обязательства сроком на 50 лет со дня осуществления ремонта, указанного в фактуре ремонтных действий или брошюре с гарантией.

Данные гарантийные обязательства Panerai на выполненный ремонт не распространяются на случаи:

- утрата часами водонепроницаемости или их окисление по истечении 5 лет со дня продажи или с даты последнего технического обслуживания;
- повреждения, вызванные несчастным случаем, небрежным, халатным или неправильным обращением (удары, раздавливание и т.д.), воздействием сильных магнитных полей и высоких температур, манипуляциями или ремонтом, которые были произведены без ведома производителя;
- изменения внешнего вида, обусловленные естественным износом часов и их ремешка (царапины, изменение цвета и т.д.);
- часы со стертым или измененным серийным номером;
- часы, которые были украдены или утеряны.

Чтобы воспользоваться Международной гарантией Panerai, Вы должны предъявить авторизованному дистрибутору Panerai, бутику или авторизованному сервисному центру послепродажного обслуживания оригинальное гарантийное свидетельство, надлежащим образом заполненное, проштампованное и подписанное авторизованным дистрибутором или бутиком или авторизованным сервисным центром послепродажного обслуживания Panerai.

Настоящие гарантийные обязательства дает Вам определенные права; кроме них, Вы также можете воспользоваться правами, предусмотренными местным законодательством о защите прав потребителя. Положения этого законодательства являются приоритетными по отношению к данной гарантии.

INTERNATIONAL LIMITED WARRANTY (UNITED STATES AND CANADA)

The following terms of the Panerai Limited Warranty apply to Panerai LAB-ID™ watches sold or presented for warranty service in the United States of America and Canada only (for the other countries, please refer to the Panerai International Guarantee or to the Panerai Guarantee for Australia).

Any necessary intervention for the functioning of your Panerai LAB-ID™ watch shall be performed free of charge for 50 years from the date of purchase, subject to the exclusions mentioned hereunder. We also recommend that you have your watch checked every 3 to 5 years to ensure its water resistance; this service will be provided free of charge for the entire warranty period.

Only Authorized Panerai Distributors, Panerai Boutiques and Authorized Panerai After-Sales Service Centers are authorized to provide the guarantee service, in accordance with Officine Panerai's instructions. Any service, repair or other intervention on the watch not made by an Authorized Panerai Distributor, a Panerai Boutique or an Authorized Panerai After-Sales Service Center will void the Panerai Limited Warranty.

This Limited Warranty is the only warranty given with your watch to the exclusion of all other warranties, express or implied, including but not limited to the implied warranty of merchantability and the implied warranty of fitness for a particular purpose.

The liability of Officine Panerai is limited solely and exclusively to repair or replacement as stated herein. Officine Panerai shall not be liable, by virtue of this Limited Warranty or otherwise, for any loss or damage arising out of the use of or inability to use your watch or for any incidental or consequential damage relating in any way to your watch, including but not limited to lost profits, lost sales, injury to person or property other than your watch.

There are strict exclusions from the Limited Warranty, in particular:

- loss of water-resistance or oxidation after 5 years from the date of purchase or from the last technical maintenance service;
- damage resulting from accidental impacts, inappropriate, negligent or abusive use (in particular shocks, crushing, etc.), alterations caused by exposure to strong magnetic fields and high temperatures, as well as unauthorized repairs or manipulations;

- any aesthetic change related to the consequences of the normal wear and ageing of the watch and of its straps (scratches, colour alteration, etc.);
- watches where identification marks have been deliberately removed or altered;
- watches that have been stolen or lost.

The present Guarantee is effective only if the watch was purchased from an Authorized Panerai Distributor or a Panerai Boutique. Moreover, in order to benefit from the Panerai Limited Warranty, you will be required to present to an Authorized Panerai Distributor, a Panerai Boutique or an Authorized Panerai After-Sales Service Center the original Limited Warranty Certificate, duly completed, dated, stamped and signed by an Authorized Panerai Distributor or a Panerai Boutique. The certificate should be kept in a safe place.

This Limited Warranty gives you specific legal rights, in addition to which you may have other legal rights which vary from Country to Country, from State to State, from Province to Province and from Territory to Territory. If any provision of this Limited Warranty is determined to be void or unenforceable, the other provisions shall remain in full force and effect.

INTERNATIONAL LIMITED WARRANTY (UNITED STATES AND CANADA)

The following Officine Panerai International Limited Repair Warranty ("Limited Repair Warranty") applies to Panerai LAB-ID™ watches serviced by an Authorized Panerai After-Sales Service Center in the USA or Canada and presented for repair or service in any country ("Initial Repair").

Panerai provides this Limited Repair Warranty for defects in spare parts and workmanship for the repairs and service work included in the Initial Repair for a period of one (1) year from the date of repair stated on the intervention invoice or in the guarantee booklet ("Limited Repair Warranty Period").

Although the Initial Repair itself will be subject to a service charge, under this Limited Repair Warranty, Panerai will, free of charge and subject to shipping costs which are to be borne by you, repair or replace any defective spare parts associated with the Initial Repair free of charge during the Limited Repair Warranty Period. This is the sole and exclusive remedy under this Limited Repair Warranty.

The Limited Repair Warranty is not a service contract and does not cover:

- loss of water-resistance or oxidation after 5 years from the date of purchase or from the last technical maintenance service;
- damage resulting from accidental impacts, inappropriate, negligent or abusive use (in particular shocks, crushing, etc.), alterations caused by exposure to strong magnetic fields and high temperatures, as well as unauthorized repairs or manipulations;
- any aesthetic change related to the consequences of the normal wear and ageing of the watch and of its straps (scratches, colour alteration, etc.);
- watches where identification marks have been deliberately removed or altered;
- watches that have been stolen or lost.

Limited Warranty

You may obtain coverage under this Limited Repair Warranty at any time during the Limited Repair Warranty Period by bringing or sending the watch to your Authorized Panerai Distributor or to the nearest Authorized Panerai After-Sales Service Center and presenting the original Initial Repair documents that you received at the time the Initial Repair was completed. You are responsible for costs associated with transportation and delivery of your watch to the nearest Authorized Panerai Distributor or to the nearest Authorized Panerai After-Sales Service Center, including but not limited to postage, insurance, and packing materials.

Any questions regarding claims under this Limited Repair Warranty on how to obtain service, including information about Authorized Panerai Distributors or Authorized Panerai After-Sales Service Centers near you, should be directed to:

U.S.A. - RICHEMONT TECHNICAL CENTER
15100 Trinity Blvd, Suite 300 - Ft. Worth, TX 76155
Tel. +1 (866) 374-4430 - Fax +1 (817) 785-2391

CANADA - R.C.I.
4610 Eastgate Parkway, Unit 1 - Mississauga, Ontario L4W3W6
Tel. +1 (800) 661-6109 - Fax +1 905 602 8238

Except to the extent prohibited by applicable law, this Limited Repair Warranty is a limited

repair warranty and shall be the exclusive repair warranty in lieu of any other express or implied warranties. Neither this Limited Repair Warranty nor any other warranties arising from the Initial Repair, whether express or implied, shall extend beyond the Limited Repair Warranty Period. (Some States do not allow limitations on how long an implied warranty lasts, so the foregoing limitation may not apply to you.) As reflected above, the Limited Repair Warranty Period shall be fifty (50) years from the date of repair stated on the intervention invoice of the Initial Repair or in the guarantee booklet. Under this Limited Repair Warranty, during the Limited Repair Warranty Period, Panerai will - free of charge, and subject to shipping or other transportation costs - repair or replace any defective spare part associated with your Initial Repair. This is the sole and exclusive remedy. Panerai shall not be liable for any incidental or consequential damages. (Some States do not allow the exclusion or limitation of incidental or consequential damages, so the foregoing limitation or exclusion may not apply to you.) Officine Panerai does not authorize any distributor or seller of its products to make any warranties beyond this Limited Repair Warranty, or to otherwise assume for Officine Panerai any obligations or liability in connection with the repair of or service performed on its products.

This International Panerai Limited Repair Warranty gives you specific legal rights, and you may also have other rights which vary in the USA from State to State or in Canada from Province to Province.

PANERAI GUARANTEE FOR AUSTRALIA

The following guarantee applies to Panerai LAB-ID™ watches purchased and presented for guarantee services in Australia only.

Mandatory Statutory Rights: Our goods come with guarantees that cannot be excluded under the Australian Consumer Law. You are entitled to a replacement or refund for a major failure and compensation for any other reasonably foreseeable loss or damage. You are also entitled to have the goods repaired or replaced if goods fail to be of acceptable quality and the failure does not amount to a major failure.

PANERAI GUARANTEE:

The Panerai Guarantee gives you the following rights provided by Panerai.

Your Panerai watch is guaranteed, subject to the exclusions mentioned hereunder, for 50 years from the date of purchase against any manufacturing defect found by our technical service.

Should your Panerai watch prove defective, please contact your Authorized Panerai Distributor indicated on your International Guarantee Certificate that accompanies your Panerai watch. Only Authorized Panerai Distributors, Panerai Boutiques or Authorized Panerai After-Sales Service Centers are authorized to provide the Panerai Guarantee Service, in accordance with Officine Panerai's instructions. Any service, repair or other intervention on the watch not made by an Authorized Panerai Distributor, a Panerai Boutique or an Authorized Panerai After-Sales Service Center will void the Panerai Guarantee.

In order to benefit from this Panerai Guarantee, you will be required to present your International Guarantee Certificate that accompanies your Panerai watch, duly completed, dated, stamped, and signed by an Authorized Panerai Distributor or a Panerai Boutique in Australia. Please be certain to retain this certificate.

The Panerai Guarantee does not cover:

- loss of water-resistance or oxidation after 5 years from the date of purchase or from the last technical maintenance service;
- damage resulting from accidental impacts, inappropriate, negligent or abusive use (in particular shocks, crushing, etc.), alterations caused by exposure to strong magnetic fields and high temperatures, as well as unauthorized repairs or manipulations;
- any aesthetic change related to the consequences of the normal wear and ageing of the watch and of its straps (scratches, colour alteration, etc.);
- watches where identification marks have been deliberately removed or altered;
- watches that have been stolen or lost.

PANERAI INTERNATIONAL REPAIR GUARANTEE FOR AUSTRALIA

Mandatory Statutory Rights: Our goods come with guarantees that cannot be excluded under the Australian Consumer Law. You are entitled to a replacement or refund for major failure and

compensation for any other reasonably foreseeable loss or damage. You are also entitled to have the goods repaired or replaced if the goods fail to be of acceptable quality and failure does not amount to a major failure.

The Mandatory Statutory Rights apply only to products repaired/serviced in Australia and presented for guarantee intervention in Australia.

If you seek to rely on your Mandatory Statutory Rights under the Australian Consumer Law in relation to a defect in goods supplied or service provided, you may be entitled to recover any reasonably foreseeable loss or damage that results from the defect. This may include the costs associated with transporting the watch to Richemont Australia Pty Ltd, a Panerai Boutique, an Authorized Panerai Distributor or an Authorized Panerai After-Sales Service Center.

PANERAI INTERNATIONAL REPAIR GUARANTEE:

This Panerai International Repair Guarantee gives you further benefits, which are in addition to the Mandatory Statutory Rights under the Australian Consumer Law.

Each intervention on your watch will be performed in compliance with the highest standards of the art.

Subject to your Mandatory Statutory Rights under the Australian Consumer Law and to the exclusions mentioned hereunder, any repair is guaranteed during 50 years from the date of intervention stated on your intervention invoice or in the guarantee booklet against any defect on the intervention found by our technical service. The present Panerai International Repair Guarantee covers the intervention as defined in your repair documents only and does not apply for any other services.

Your Panerai International Repair Guarantee is not a service contract and does not cover, notably:

- defects and damages due to loss or theft;
- defects and damages resulting from misuse or negligence, or from accident;
- defects and damages caused by improper use (knocks, dents, crushing to the case, crystal, etc.), alterations, tampering, dismantling or services and repairs completed by anyone other than Authorized Panerai After-Sales Service Center, or by the use of components other than those recommended by Panerai;
- watches with the serial number removed;

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- routine maintenance and cleaning.

Should your Panerai watch prove defective after the intervention performed in Australia, you may obtain international guarantee service by bringing or sending the watch to your Panerai Boutique, Authorized Panerai Distributor or Authorized Panerai After-Sales Service Center. For more information and a complete list of Panerai Boutiques, Authorized Panerai Distributors or Authorized Panerai After-Sales Service Centers, please consult the Panerai website www.officinapanerai.com, or ask the Panerai Boutique, Authorized Panerai Distributor or Authorized Panerai After-Sales Service Center indicated in the booklet that accompanies your watch or indicated on your original intervention invoice and/or repair documents. Only Panerai Boutiques, Authorized Panerai Distributors or Authorized Panerai After-Sales Service Centers are entitled to provide guarantee services as defined herein. In Australia, a claim under this Panerai International Repair Guarantee for Australia may also be sent to:

AUSTRALIA

Suite 1, Level - 9420 George Street, Sydney NSW 2000
Tel. +612 8215 5520 - Fax +612 8215 5580

In order to benefit from this Panerai International Repair Guarantee, you are required to present the original of the repair documents duly completed, dated, stamped and signed by any Panerai Boutique, Authorized Panerai Distributor or Authorized Panerai After-Sales Service Center and/or the original intervention invoice. Please be certain to retain your intervention invoice and/or repair documents at all times.

Subject to your Mandatory Statutory Rights under the Australian Consumer Law, if you make a claim under the Panerai International Repair Guarantee, (instead of under your Mandatory Statutory Rights), you are responsible for transportation costs, including but not limited to postage, insurance and packing materials. We recommend that any shipment to us include certified delivery and insurance. Upon expiration of the guarantee period, any service/repair will be subject to a service charge.

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PANERAI

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